# FEES AND CHARGES REPORT APPENDIX 11 – WASTE SERVICES

### 1. Service Description

Waste services offers a range of much needed services to the local community including the collection of standard household and green waste collection, bulky and clinical waste collections and mechanical road sweeping.

In addition to these services private road sweeping and collection of bulky items such as fridges and freezers from commercial premises.

#### 1a) Price on Application

Commercial Waste and Private Road Sweeping – all fees and charges with prices on application, this is due to the variety of requirements of customers. A pricing model has been developed for both service areas to assist officers in developing a price range, based on the individual requirements and specifications of the customer.

## 1b) Garden Waste Service

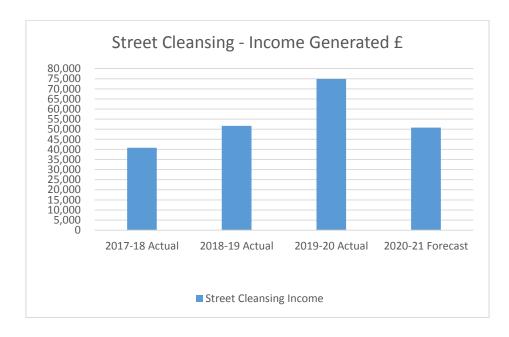
A charge for the collection of Garden Waste was implemented with effect from 1<sup>st</sup> April 2018. It is now part of the standard Fees and charges review.

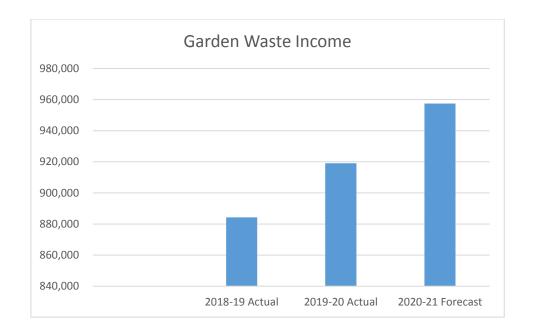
The analysis of total cost recovery based on forecast budgets for 2021/22 resulted in a subscription fee of £36.55. However, it is proposed that the fee is not increased until 2022/23 and therefore the annual charge would remain at £35 for 2021/22.

### 2. Prior years analysis, current financial year projections

The graphs below shows the actual income achieved for the previous 3 financial years plus an estimate for 2020-21.







As the graphs above demonstrate, income has increased for Garden Waste service subscriptions. Other Waste Services have seen a decrease in income, primarily due to the impact of Covid-19.

## 3. COVID Impact

The pandemic has had a significant impact on the income streams for waste collection services during 2020/21, particularly around street cleansing and bulky waste collections, as well as incurring additional costs for the service in the form of agency staff required to cover for those operatives who are required to self-isolate for periods.

However, the green waste service has continued to grow and has seen an increase in subscriptions year on year.

#### 4. Pricing

Fees for Waste sacks have been increased by inflation at 3% and rounded up to the nearest 5p.

Fees for bulky household collections have also been increased by inflation at 3%, and rounded up to the nearest £1.

Replacement wheeled bins have been increased to cover the cost of purchase and delivery. Garden Waste wheeled bins have been brought into line with the residual and blue bin replacement charge. This reflects total cost recovery and is also consistent with benchmarking data available from other Local Authorities. There will be one consistent charge across all replacement bins and wheeled bins for new properties.

For Garden Waste subscriptions it is proposed to not raise the fee for this service until 2022/23.

The Street Cleansing price on application model has been updated so that for 2021/22 the revised budgets and pay structures will be applied.

## 5. Understanding Customers and Markets

Waste services as mentioned above offers a much needed service within the local community. Charges have had inflationary increases in previous years, these increases have been accepted by the users of the service as it is in line with previous years. An inflationary increase has been applied to waste sack charges and bulky waste collections.

Replacement bins and wheeled bins for new properties have been increased to reflect total cost recovery for supply and delivery, and to ensure one consistent charge is applied across all bin types.

## 6. Proposed Charging

The proposed charges for 2021/22 are illustrated below.

#### 7. Recommendation

Members are requested to approve the charges for the 2021/22 financial year as detailed in the schedule below.

#### **Prosperous Communities Committee**

Operational Services

2020/21 Excl. VAT	2020/21 Inc. VAT	Proposed Increase/decrease		2021/22	VAT Amount	2021/22 Charge Inc. VAT	VAT Rate
£	£	% Type	or £	£	£	£	

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Garden Waste and Additional Blue Sacks	Per 5 sacks	£8.85	£8.85	3%	£0.30	£9.15	£0.00	£9.15	OS
	Postage & packaging of 5 sacks	£2.25	£2.25	4%	£0.10	£2.35	£0.00	£2.35	OS
Garden Waste Wheeled Bin (Annual charge)	Collection of 1st bin	£35.00	£35.00	0%	£0.00	£35.00	£0.00	£35.00	os
Garden Waste Wheeled Bin (Annual charge)	Collection of 2nd and subsequent bins	£35.00	£35.00	0%	£0.00	£35.00	£0.00	£35.00	OS
heeled Bin Replacement (supply & delivery)	Residual /blue recycling	£33.00	£33.00	6%	£2.00	£35.00	£0.00	£35.00	OS
	Garden Waste 2nd and subsequent bins	£15.00	£15.00	133%	£20.00	£35.00	£0.00	£35.00	os
hooled Dine for New Dropadice (cumply & delivery)	Residual/blue recycling	£33.00	£33.00	6%	£2.00	£35.00	£0.00	£35.00	OS
Wheeled Bins for New Properties (supply & delivery)	Garden Waste 2nd and subsequent bins	£15.00	£15.00	133%	£20.00	£35.00	£0.00	£35.00	OS
Bulky Household Waste Collections	Collection articles worth up to 6 points	£32.00	£32.00	3%	£1.00	£33.00	£0.00	£33.00	OS
	Additional articles worth 1 point collected at the same time	£4.15	£4.15	3%	£0.15	£4.30	£0.00	£4.30	os
Collection and Disposal of Fridges and Freezers from Commercial Premises		£88.60	£88.60	3%	£3.00	£91.60	£0.00	£91.60	os

<sup>\*\*</sup> Minimum charge for domestic sized appliances. For larger commercial sized appliances please contact for a quote.